

# Fewer Resources, Greater Issues

As facilities and their workforce are aging, Facility Managers are being asked to do more with less. With shrinking budgets and maintenance staffs, deferred maintenance is becoming a bigger issue.

As current workforce retires, fewer entrants pursue the field

50% of all FM Workers will retire by 2025



<10% of IFMA Members are under age 35, but new buildings require additional technical and digital skills

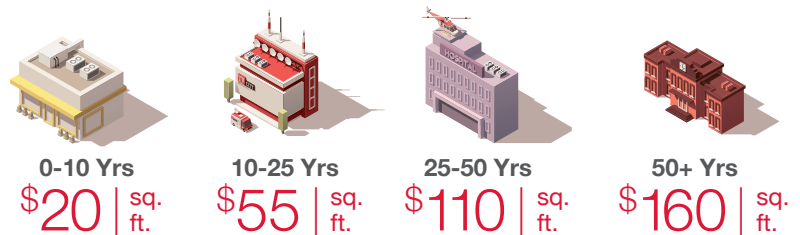
Many younger workers view the field as outdated. Little opportunity for overtime pay and no set hours help drive the misperception

Deferred maintenance is a growing problem as buildings age

Average deferred maintenance costs by age of building

50% of U.S. commercial buildings are over 50 yrs old

88% of Facility Managers say deferred maintenance is an issue



Facility management assignments are complex and time consuming

55% of Facility Managers are largely or very reactive



49% of Facility Managers spend 2-4 hours a day on occupant complaints; 16% report between 4 and 8 hours per day



250 working days/yr X 2-4 hours/day

500-1000 hours annually spent on occupant complaints

As the ability to focus on preventive maintenance decreases, the organization's risk increases and occupant satisfaction and performance decreases. Doing more with less is counterproductive and a new approach is needed.

Contact your AAF Flanders representative to learn how to transform the status quo to optimize performance, and increase profitability and efficiency while minimizing costs.



Sources: "The Rise of IoT is Prompting Facility Pros to Invest in Analytics," <https://www.ecobuilding.schneider-electric.com>; James Manyika et al, "Disruptive technologies: Advances that will transform life, business, and the global economy," <https://www.mckinsey.com> (May, 2013); "The Internet of Things (IoT) – essential IoT business guide," [www.i-scoop.eu](http://www.i-scoop.eu) (June, 2017); "Schneider Electric Study Highlights Facility Managers' Willingness to Adopt New Digital Technologies to Improve Building Performance," <https://www.schneiderelectric.com>; "The Top 8 Trends in Facilities Management Now and in the Future," <https://www.arcus.holdings> (October, 2014).